

LIMITED WARRANTY

Utility Relay Company warrants that every AC-PRO, ZERO-Hertz, AC-PRO-MP, AC-PRO-II trip unit, related retrofit kit components and test sets (herein collectively referred to as "product") shall be free from defects in material and workmanship, and will perform as described in Utility Relay Company's sales literature and Instruction Manuals, under normal use and service for a period of (2) two years from date of invoice. EXCEPT AS SET FORTH HEREIN, IT IS EXPRESSLY AGREED THAT THERE IS NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THERE IS NO OTHER WARRANTY, EXPRESS, IMPLIED OR STATUTORY, BY UTILITY RELAY COMPANY WITH REFERENCE TO THE PRODUCT.

Should any warranty claim arise within the warranty period, contact Utility Relay Company at 888-289-2864 and do the following:

- 1.) Provide a complete description of the problem with the trip unit or retrofit kit component.
- 2.) Provide the Serial Number located on the trip unit from the warranted retrofit kit.
- 3.) Obtain a Returned Materials Authorization number (RMA) and return shipping instructions.
- 4.) Promptly return the defective material to Utility Relay Company.

Warranty Disclaimer and Liability Limitation

As the sole and exclusive remedy, Utility Relay Company will repair or replace the trip unit, test set and/or retrofit component(s) at no cost to the customer during the warranty period. The customer is liable and shall pay for shipment of defective products back to Utility Relay Company. In no event shall Utility Relay Company be liable for any special, incidental or consequential damages.

Excluded from this warranty and not warranted by Utility Relay Company in any fashion, either expressed or implied are:

- 1.) Any product which has been disassembled (except to replace batteries), repaired, tampered with, altered, changed, or modified by persons other than Utility Relay Company's own authorized service personnel unless repair by others is made with the written consent of Utility Relay Company.
- 2.) Defects or damage to the Product resulting from wear, tear, misuse, negligence, improper storage, improper testing, impacts, or use with non-approved accessories.
- 3.) Products used for any other purpose other than originally intended by Utility Relay Company.

Visit www.utilityrelay.com for latest warranty information.

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